

Ancillary Charges railMybox

Date 13.12.2024

1. General Provisions

The following ancillary charges and conditions are based on the terms of use of the railMybox platform.

The prices displayed on the platform as part of the offer process include all price components relevant to the standard transport (transport costs, handling, Energysurcharge). By changing and adapting certain parameters in the further booking process (e.g. load weight, additional routes and loading and unloading points, etc.), the user is shown continuously updated prices (instant pricing). The additional services that can be booked separately on the platform, as well as any additional charges that may apply, are listed in a table at the end of this document.

2. Transportorder data

All relevant order data is requested via the platform, specifically according to the type of transport and the goods to be transported. The data is entered by the user on the platform. This information must be available in the order on the platform at the latest by 12:00 noon on the day before the first specified dispatch day. The Platform will regularly and automatically remind the User of missing data and upcoming deadlines.

3. Customs goods dispatch & NCTS transit times

When the 'Customs goods' shipping procedure is selected via the platform, a so-called NCTS shipping document is created. The duration of the NCTS shipping documents is usually 6 calendar days, counted from the date of dispatch of the respective loading unit.

The maximum value of the goods is limited by the entry in the platform.

In addition to the system's own monitoring, the NCTS shipping procedure(s) requires due diligence by the customer. The consignee must ensure that the NCTS document is reported/submitted to the relevant customs office of destination upon receipt. In addition, the consignee/user shall check the NCTS documents for validity and correctness of the seal number before removing the seal.

An NCTS document is created for each loading unit. The data required to create an NCTS shipping note can be found in the shipping and order data requested during the booking process.

Forwarding or connecting NCTS shipping procedures in international transport are charged according to the display.

4. Transmission of incorrect NCTS data

If the NCTS data transmitted is incorrect, we will clarify such discrepancies in consultation with the user. Discrepancies include differences in quantity and weight as well as missed deadlines. As part of this clarification process, we will contact the relevant customs offices and, if necessary, the consignees of the goods. Any customs-related costs, such as reminder fees or warning fines, as well as costs resulting from tax assessments, are not covered by this flat-rate service fee.

5. Surcharges for port transfers

In the course of the quotation process the user will be offered alternatives to the requested direct connection. The alternative offer may include a different origin and/or destination terminal at the seaport. In this case, the user will be offered a chargeable truck transfer at the seaport. All costs resulting from the transfer (trucking, handling, change of custodian) will be shown to the user when the offer is submitted. If additional waypoints (e.g. CPA, veterinary office, depots, etc.) have to be approached in the course of the transshipment (after acceptance of the offer), these costs will be invoiced separately. After acceptance of the offer, railMybox is responsible for the execution of the truck transfer.

6. Veterinary- / phytosanitary inspection / fumigation and CPA

The following governmental processes can currently only be displayed after consultation with railMybox:

- Transfer for veterinary inspection
- Transfer for phytosanitary inspection
- Transfer for container fumigation
- Transfer to the CPA

In general, the customer is required to take the necessary steps off the platform and to make the container available at the booked rail shipping terminal on the agreed date..

7. Storage conditions

7.1. Combined transport (rail + road)

For all shipments offered via the railMybox platform, a two-day free of charge period (rail arrival/departure + 1) applies at the respective domestic terminal.

If the customer books an earlier delivery or a later collection as part of a domestic shipment booked via the platform, any storage charges incurred will be automatically calculated and invoiced via the platform. The amounts quoted include any additional services provided by the inland terminals in connection with chargeable interim storage.

Long-term storage at the inland terminals is only available at certain locations and not in its entirety. Free access to the terminals is a prerequisite. The terminals reserve the right to restrict delivery and collection times in the event of imminent overfilling.

Dangerous goods containers must always be accepted immediately or delivered on the day of loading. If the permitted dwell time after arrival by rail is exceeded, a dangerous goods delay charge will be applied per loading unit for each calendar day started (storage charge for IMO containers). It is irrelevant whether this first day falls on a weekend or a public holiday.

7.2. Self-delivery/collection (pure rail transport)

For all shipments offered via the railMybox platform, a two-day free of charge period (rail arrival/departure + 1) applies at the respective domestic terminal.

For all orders booked via the platform without domestic delivery, the customer's choice of delivery or collection date at the terminal must be specified on the platform. If the physical delivery or collection takes place outside the specified time period, the terminal will charge the appropriate storage fee based on the actual gate-in/gate-out. In this case, we reserve the right to charge storage fees in accordance with the Storage Fee Schedule after the booking has been completed. The amounts quoted include any additional services provided by the inland terminals in connection with chargeable interim storage.

Long-term storage at the inland terminals is only available at certain locations and not in its entirety. Free access to the terminals is a prerequisite. The terminals reserve the right to restrict delivery and collection times in the event of imminent overfilling.

Dangerous goods containers must always be accepted immediately or delivered on the day of loading. If the permitted dwell time after arrival by rail is exceeded, a dangerous goods delay charge will be applied per loading unit for each calendar day started (storage charge for IMO containers). It is irrelevant whether this first day falls on a weekend or a public holiday.

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| NCTS-T1 Surcharge | EUR 20,00 per dispatch note. |
| Expense for incorrect NCTS data | EUR 140,00 excl. VAT per case. |
| Waste surcharge | We charge a surcharge of EUR 50.00 per container for waste transport. |
| IMO surcharge | We charge a surcharge of EUR 50.00 per container for the transport of hazardous goods. |
| Cancellation fee rail | 48-24h before rail dispatch date: EUR 50.00 per TEU <24h before rail dispatch date: EUR 100.00 per TEU |
| Cancellation fee truck | 48-24h before first loading date: Handling fee of 15% of the agreed transport costs. <24h before first loading date: 100% of the transport costs |
| SOLAS full weighing | For a full weighing, if available, we charge a flat rate of EUR 75.00 incl. weighing note. |
| SOLAS - Empty and full weighing | For empty and full weighing, if available, we charge a flat rate of EUR 105.00 incl. weighing note. |
| Waiting time truck | If waiting time is incurred in accordance with point 5.4 of the General Terms and Conditions of Carriage, see rMb Terms of Use, we will charge a fee of EUR 50.00 for each started half hour after the included loading and unloading time of 120 minutes per individual transport (trip) has been exceeded. |
| High-Security Seal | We charge EUR 25.00 for the affixing of a seal. |
| Rotary Feeder | If a chassis with a rotary feeder is used, we charge a surcharge of EUR 40.00, if available. |
| Tip chassis | We charge a surcharge of EUR 50.00 for the use of a tip chassis, if available. |
| Vertical loader | We charge a surcharge of EUR 50.00 for the use of a vertical loader, if available. |
| Side loader | We charge a surcharge of EUR 50.00 for the use of a Side loader, if available. |
| Chassis rental | If a chassis is used for more than 24 hours, we charge a fee of EUR 45.00 per every started 24 hours. |
| Storage fee | EUR 25.00 per day and container after expiry of the storage-free period in Germany (entry/exit day + 1). Interim storage outside Germany UBF will be invoiced at different conditions. |
| Storage fee IMO-Container | EUR 100.00 per day and container after expiry of the storage-free period inland (entry/exit day). |